



What is a Critical Incident?

A Critical Incident can include *but is not limited to;*

- Natural Disaster
- Drug and Alcohol abuse
- Domestic/ Racially-motivated violence/abuse
- Missing Students
- Student suicide attempt
- Student robbery/physical assault or other personal attack
- Acute illness (physical or mental)
- Student death
- Students in legal difficulties
- Chemical, radiation or bio-hazard spillage
- Fire, explosion, bomb threat

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Document name/number and file location: <i>What is a Critical Incident Info for Students/S:\WAIFS_Policies</i>	Initial Issue date: 11/11/16	Current Version Issue Date: 11 November 2016	Next review date: 11/11/2017	5 Pages



Who should I contact if I believe a critical incident has occurred/is about to occur:

CONTACT DETAILS IN CASE OF CRITICAL INCIDENT

<p>Monday to Friday 8.30 to 5.30</p> <p>Manager, Student Administration: Elly Priestly</p> <p>Administration Officer: Marianne Heimel</p>	<p>T: 6200 6210</p> <p>E: admissions@waifs.edu.au /</p> <p>E :elly@waifs.wa.edu.au</p> <p>E:erin@waifs.wa.edu.au</p>
<p>Monday to Friday 8.30 to 5.30</p> <p>Campus Manager (Highgate): Tracy Thomas</p>	<p>T: 9228 8328</p> <p>E: tracy@waifs.wa.edu.au</p>
<p>Saturday and Sunday</p> <p>8.30a.m. to 5.30p.m. – Administration/Student support:</p> <p>Erin Hinsley</p>	<p>Tel: 9228 8328</p> <p>E: erin@waifs.wa.edu.au</p>
<p>Monday to Thursday 5.30p.m. to 9.30p.m.</p> <p>Jerly PEREGRINO</p>	<p>Tel : 9228 8328</p> <p>E : jerly@waifs.wa.edu.au</p>
<p>Monday to Sunday 8.30 a.m. to 5.30p.m.</p> <p>CEO: Louise Edwards</p>	<p>T: 0430 965 368</p> <p>E: ceo@waifs.edu.au</p>
<p>Monday to Sunday 8.30 a.m. to 5.30p.m.</p> <p>Managing Director: Sean Tuhakaraina</p>	<p>T: 0430 965 389</p> <p>E: sean@waifs.edu.au</p>

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The following support services are also available:

State Emergency Services:	
Ambulance Fire Police	DIAL: 000 DIAL: 112 on mobile or if out of range
Free Support Services:	
Samaritans	24 hr crisis line T: 9381-5555 Samaritans Youthline – T: 9388-2500
Lifeline Australia – 24 Hour COUNSELLING SERVICE – ANY ISSUE	T: 13 11 44 W: lifeline.org.au

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Free Support Services:

<p>Sexual Assault Resource Centre (based at King Edward Memorial Hospital)</p>	<p>W:kemh.health.wa.gov.au/services/sarc/index.htm</p> <table border="1" data-bbox="603 555 1283 1128"> <tr> <td>Emergency Contact 24hr Crisis Line</td> <td>(08) 9340 1828</td> </tr> <tr> <td>Freecall</td> <td>1800 199 888</td> </tr> <tr> <td>Business Hours</td> <td>8:30 am – 5:00 pm</td> </tr> <tr> <td>Telephone</td> <td>(08) 9340 1820</td> </tr> <tr> <td>Fax</td> <td>(08) 9381 5426</td> </tr> <tr> <td>Email</td> <td>SARCDuty@health.wa.gov.au</td> </tr> </table> <p>FOR MEN:</p> <p>T: 1800 000 199</p>	Emergency Contact 24hr Crisis Line	(08) 9340 1828	Freecall	1800 199 888	Business Hours	8:30 am – 5:00 pm	Telephone	(08) 9340 1820	Fax	(08) 9381 5426	Email	SARCDuty@health.wa.gov.au
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Fax	(08) 9381 5426												
Email	SARCDuty@health.wa.gov.au												
<p>Gay & Lesbian</p>	<p>T: 1800 184527</p> <p>W: .glccs.org.au</p>												
<p>Family Planning WA</p> <p><i>Offers confidential advice on sexual health matters, family planning, clinical services, education, contraception, pregnancy and sexually transmitted infections</i></p>	<p>W:fpwa.org.au/</p> <p>Sexual Health Helpline Phone: (08) 9227-6177</p>												



HELP WITH ADDICTION	
Alcohol and Drugs	T: 1800 888 236 W: counsellingonline.org.au W: dao.health.wa.gov.au/ T: 9442 5000
Gambling	T: 1800 633 635 W: dgr.nsw.gov.au/gaming_hfpg_gline.asp
INTERPRETING SERVICES	
TRANSLATING & INTERPRETING SERVICE (TIS)	T: 13 14 50

IF YOU WOULD LIKE A COPY OF THIS FOR YOUR OWN PERSONAL RECORDS, PLEASE ASK RECEPTION TO PRINT/EMAIL TO YOU.

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