



## What is a Critical Incident?

A Critical Incident can include *but is not limited to;*

- Natural Disaster
- Drug and Alcohol abuse
- Domestic/ Racially-motivated violence/abuse
- Missing Students
- Student suicide attempt
- Student robbery/physical assault or other personal attack
- Acute illness (physical or mental)
- Student death
- Students in legal difficulties
- Chemical, radiation or bio-hazard spillage
- Fire, explosion, bomb threat

CRICOS Provider No. 03188C RTO Provider No. 52128	Author: WAIFS	Current Version: 1.0		
Document name/number and file location: <i>What is a Critical Incident Info for Students/S:\WAIFS_Policies</i>	Initial Issue date: 11/11/16	Current Version Issue Date: 11/11/2016	Next review date: 11/11/2017	5 Pages



**Who should I contact if I believe a critical incident has occurred/is about to occur:**

**CONTACT DETAILS IN CASE OF CRITICAL INCIDENT**

<p><b>Monday to Friday 8.30 to 5.30</b></p> <p><b>Manager, Student Administration: Elly Priestly</b></p> <p><b>Administration Officer: Marianne Heimel</b></p>	<p>T: 6200 6210</p> <p>E: <a href="mailto:admissions@waifs.edu.au">admissions@waifs.edu.au</a> /</p> <p>E :<a href="mailto:elly@waifs.wa.edu.au">elly@waifs.wa.edu.au</a></p> <p>E:<a href="mailto:erin@waifs.wa.edu.au">erin@waifs.wa.edu.au</a></p>
<p><b>Monday to Friday 8.30 to 5.30</b></p> <p><b>Campus Manager (Highgate): Tracy Thomas</b></p>	<p>T: 9228 8328</p> <p>E: <a href="mailto:tracy@waifs.wa.edu.au">tracy@waifs.wa.edu.au</a></p>
<p><b>Saturday and Sunday</b></p> <p><b>8.30a.m. to 5.30p.m. – Administration/Student support:</b></p> <p><b>Erin Hinsley</b></p>	<p>Tel: 9228 8328</p> <p>E: <a href="mailto:erin@waifs.wa.edu.au">erin@waifs.wa.edu.au</a></p>
<p><b>Monday to Thursday 5.30p.m. to 9.30p.m.</b></p> <p><b>Jerly PEREGRINO</b></p>	<p>Tel : 9228 8328</p> <p>E : <a href="mailto:jerly@waifs.wa.edu.au">jerly@waifs.wa.edu.au</a></p>
<p><b>Monday to Sunday 8.30 a.m. to 5.30p.m.</b></p> <p><b>CEO: Louise Edwards</b></p>	<p>T: 0430 965 368</p> <p>E: <a href="mailto:ceo@waifs.edu.au">ceo@waifs.edu.au</a></p>
<p><b>Monday to Sunday 8.30 a.m. to 5.30p.m.</b></p> <p><b>Managing Director: Sean Tuhakaraina</b></p>	<p>T: 0430 965 389</p> <p>E: <a href="mailto:sean@waifs.edu.au">sean@waifs.edu.au</a></p>

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The following support services are also available:

<b>State Emergency Services:</b>	
Ambulance Fire Police	<b>DIAL: 000</b>  <b>DIAL: 112 on mobile or if out of range</b>
<b>Free Support Services:</b>	
<b>Samaritans</b>	24 hr crisis line T: 9381-5555 Samaritans Youthline – T: 9388-2500
<b>Lifeline Australia – 24 Hour COUNSELLING SERVICE – ANY ISSUE</b>	<b>T: 13 11 44</b> <b>W: <a href="http://lifeline.org.au">lifeline.org.au</a></b>

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**Free Support Services:**

<p><b>Sexual Assault Resource Centre (based at King Edward Memorial Hospital)</b></p>	<p><b>W:kemh.health.wa.gov.au/services/sarc/index.htm</b></p> <table border="1" data-bbox="603 551 1281 1128"> <tr> <td><b>Emergency Contact 24hr Crisis Line</b></td> <td>(08) 9340 1828</td> </tr> <tr> <td><b>Freecall</b></td> <td>1800 199 888</td> </tr> <tr> <td><b>Business Hours</b></td> <td>8:30 am – 5:00 pm</td> </tr> <tr> <td><b>Telephone</b></td> <td>(08) 9340 1820</td> </tr> <tr> <td><b>Fax</b></td> <td>(08) 9381 5426</td> </tr> <tr> <td><b>Email</b></td> <td><a href="mailto:SARCDuty@health.wa.gov.au">SARCDuty@health.wa.gov.au</a></td> </tr> </table> <p><b>FOR MEN:</b></p> <p><b>T: 1800 000 199</b></p>	<b>Emergency Contact 24hr Crisis Line</b>	(08) 9340 1828	<b>Freecall</b>	1800 199 888	<b>Business Hours</b>	8:30 am – 5:00 pm	<b>Telephone</b>	(08) 9340 1820	<b>Fax</b>	(08) 9381 5426	<b>Email</b>	<a href="mailto:SARCDuty@health.wa.gov.au">SARCDuty@health.wa.gov.au</a>
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<p><b>Gay &amp; Lesbian</b></p>	<p>T: 1800 184527</p> <p>W: .glccs.org.au</p>												
<p><b>Family Planning WA</b></p> <p><i>Offers confidential advice on sexual health matters, family planning, clinical services, education, contraception, pregnancy and sexually transmitted infections</i></p>	<p>W:fpwa.org.au/</p> <p>Sexual Health Helpline Phone: (08) 9227-6177</p>												



<b>HELP WITH ADDICTION</b>	
Alcohol and Drugs	T: 1800 888 236 W: <a href="http://counsellingonline.org.au">counsellingonline.org.au</a> W: <a href="http://dao.health.wa.gov.au/">dao.health.wa.gov.au/</a> T: 9442 5000
<b>Gambling</b>	T: 1800 633 635 W: <a href="http://dgr.nsw.gov.au/gaming_hfpg_gline.asp">dgr.nsw.gov.au/gaming_hfpg_gline.asp</a>
<b>INTERPRETING SERVICES</b>	
<b>TRANSLATING &amp; INTERPRETING SERVICE (TIS)</b>	T: 13 14 50

**IF YOU WOULD LIKE A COPY OF THIS FOR YOUR OWN PERSONAL RECORDS, PLEASE ASK RECEPTION TO PRINT/EMAIL TO YOU.**

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